

WOMEN IN LEADERSHIP PROFESSIONAL NETWORK 2025

#WIL25



Empowering Connection, Inspiring Growth, Leading Change

Empowering, inspiring, and connecting women in leadership, the **CCA Women in Leadership Professional Network** is dedicated to supporting female leaders across customer service and experience sectors.

The network brings together ambitious, like-minded professionals who are passionate about making an impact, advancing their careers, and fostering meaningful connections.

Whether you're aiming to elevate your leadership skills, gain new perspectives, or expand your professional circle, the CCA Women in Leadership network is here to champion your journey.

Why should you join this network?

For 30+ years, CCA has been at the forefront of fostering professional growth and innovation through collaborative networks and membership forums. Our long-standing expertise and authority in connecting industry leaders and driving meaningful dialogue make us uniquely positioned to support the evolving needs of today's professionals.

CCA Women in Leadership Network is a dynamic initiative designed to empower and inspire women leaders at all stages of their career. With a proven track record of facilitating impactful conversations and delivering expert-led support, you can trust that you're in good hands as we create a trusted space for women to connect, share experiences, and shape the future of leadership together.

This unique opportunity offers exclusive access to transformative resources, expert-led workshops, and invaluable networking opportunities, all designed to strengthen your leadership capabilities and amplify your impact.

SIGN UP



For More Information
E: cca@cca-global.com



PROGRAMME 2025

#WIL25



One-Day Masterclass with Leadership Expert & Coach – Emma Bell

Participate in an immersive, full-day workshop led by celebrated leadership coach and mentor Emma Bell.

This exclusive masterclass is tailored to equip you with advanced leadership tools, strategies, and insights designed to help you excel in challenging environments, enhance your emotional intelligence, and foster a resilient leadership style.

Through interactive sessions and hands-on exercises, you'll refine your personal leadership approach, build self-confidence, and explore new perspectives on influence, collaboration, and decision-making. This high-impact experience is designed to inspire and empower you to reach new heights in your leadership journey.



Virtual Networking hosted by Broadcaster and Radio Host – Kaye Adams

Participate in four exclusive virtual sessions guided by renowned broadcaster and radio host, Kaye Adams. These dynamic, interactive sessions are designed to provide you with fresh insights and practical advice on a wide range of leadership topics, all within a supportive and collaborative online environment.

Kaye's engaging approach creates a space for open dialogue, where you'll have the opportunity to discuss real-life challenges, share experiences, and connect with a community of female leaders from diverse industries.



Exclusive Entry to CCA Women in Leadership Awards Programme & Annual Networking Lunch

Celebrate your achievements and connect with other inspiring leaders through the CCA Women in Leadership Awards programme. Your membership includes a complimentary entry, giving you the opportunity to showcase your contributions and be recognised among your peers for excellence in leadership.

Additionally, you're invited to attend our annual Women in Leadership Networking Lunch and Awards Presentation—a signature event that brings together accomplished leaders from across the industry. This exclusive gathering is a chance to network, exchange insights, and celebrate the successes of fellow female leaders in a warm and empowering atmosphere.



To find out more and be part of this exciting new network contact cca@cca-global.com




Session 1: Overcoming imposter syndrome and embracing authentic leadership

Hosted by: **Broadcaster and Radio Host – Kaye Adams**

In this session we will explore the challenges of imposter syndrome and its impact on women in leadership. Through shared experiences, thought-provoking discussions, and practical strategies, we'll uncover ways to overcome self-doubt, embrace authentic confidence, and strengthen our leadership impact.

This session offers a safe, supportive space to connect with like-minded professionals, reflect on personal journeys, and leave with actionable insights to navigate leadership challenges with renewed confidence. Let's celebrate your unique leadership story and build a future of empowered women leaders together.


 Date: 26 February 2025

 Time: 1400-1530

 Location: Zoom

Session 2

 Date: 7 May 2025

 Time: 1400-1530

 Location: Zoom

Session 3

 Date: 24 September 2025

 Time: 1400-1530

 Location: Zoom

Session 4

 Date: 10 December 2025

 Time: 1400-1530

 Location: Zoom

Join CCA Women in Leadership Network!

Membership to CCA's Women in Leadership Network is now available at a special introductory rate of just **£1,995 per person!** This is your opportunity to connect with a dynamic, supportive network of like-minded professionals, gain exclusive access to inspiring events, interactive workshops, and invaluable resources tailored to empower women leaders like you.

Don't miss out on this chance to take your leadership journey to the next level. Sign up today and take action towards building meaningful connections, overcoming challenges, and driving impactful change in your career.

